

WEBSITE'S PRIVACY NOTICE

Pursuant to Regulation (EU) 2016/679 (hereinafter, the "**GDPR**"), Eni Sustainable Mobility S.p.A. (hereinafter "**Company**" or the "**Data Controller**") provides below the information regarding the processing of your personal data carried out when you browse on the enjoy.eni.com website ("**Website**")

1. Identity and contact details of the Data Controller

The Data Controller is Eni Sustainable Mobility S.p.A. having a sole shareholder, with registered head office in Viale Giorgio Ribotta no. 51 – 00144 Rome, Tax Identification No., VAT no. and Rome's Business Register No. 11403240960, R.E.A. Rome 1676444, subject to direction and coordination by Eni S.p.A.

2. Contact details of the Data Protection Officer

Enjoy has appointed a Data Protection Officer ("**DPO**") who can be contacted at the following email address dpo@eni.com.

3. The data processing purposes and their legal basis

- a. *Necessary legal and contractual purposes – processings that are necessary to comply with a contractual obligation or with a law provision to which the Data Controller is subject to, or to address a specific request by the data subject.*

Your personal data will be processed, without the need for your consent, to comply with legal provisions to which the Data Controller is subject to, as well as with code of conducts or procedures which apply to the Data Controller issued by public authorities and other competent institutions.

Your personal data will be also processed for purposes related and/or connected to the provision of services by the Company in the context of the Website browsing, such as:

- for the provision of services requested by you while browsing the Website including the collection, storage and processing of data for the purpose of the establishment and subsequent operational and technical management of the Website, for assistance in the use of the services and, in general, for their management, including, without limitation, to enable you to contact the Company through the appropriate "Contact Us" section on the Website, as well as to follow up on such requests; and
- for the management of the relationship with public authorities and bodies in the context of particular requests by the latters, or of the fulfillment of legal obligations or particular procedures to which the Data Controller is subject to.

Given that the provision of the aforementioned data is mandatory, failure to provide them will prevent the Data Controller from allowing you to use the services in question.

b. Data Controller's legitimate interest

The Data Controller may also process your personal data in the following cases:

- in the case of extraordinary business branch mergers, sales, rental or transfers to allow the performance of due diligence and other operations prior to the sale. It is understood that only the data required for the above purposes will be processed in the most aggregated/anonymous form;
- analysis of the use of the services, to identify clients' consumer habits and preferences, to improve the services provided and to meet their specific requirements, or the preparation of initiatives related to the contractual relationship to improve the services provided, such as client feedback surveys; and
- whenever necessary, for the purpose of establishing, exercising or defending a right of the Data Controller or other companies within Eni's perimeter of control in court.

4. Recipients of personal data and processing methods

For the pursuit of the purposes indicated in point 3 above, the Data Controller may communicate your personal data to third parties, such as, for example, those belonging to the following subjects or categories of subjects:

- police forces, the armed forces and other government bodies, for the fulfilment of the obligations envisaged by law, regulations or EU legislation;
- companies, organizations or associations, or parent, subsidiary or associated companies under Article 2359 of the Civil Code, or between these and Enjoy subject to joint control, and between consortia, business networks and groups, and temporary joint ventures and connected entities, limited to communications made for administrative and/or accounting purposes;
- other companies contractually bound to the Data Controller that carry out consulting activities, support the provision of services, etc.

The Data Controller guarantees the utmost care so that the communication of your personal data to the aforementioned recipients only concerns the data necessary to achieve the specific purposes for which they are intended.

Your personal data are stored in the Data Controller's databases and will be processed, also through electronic means, only by authorized personnel. The latter will be given special instructions on the methods and purposes of processing. These data will also not be disclosed to third parties, except as provided above and, in any case, within the limits indicated therein. Finally, we remind you that your personal data will not be disseminated, except in the cases

described above and/or provided for by law.

5. Transfer of personal data outside the European Economic Area

For some of the purposes indicated in Section 3, your personal data may be transferred outside the EU, including by inclusion in databases shared and managed by third companies whether or not part of the Company's perimeter of control. The management of the database and the processing of such data are bound to the purposes for which they were collected and are carried out in strict compliance with the standards of confidentiality and security set out in the applicable data protection laws.

Whenever your personal data is subject to international transfer outside the territory of the EU, the Data Controller will take all appropriate and necessary contractual measures to ensure an adequate level of protection of your personal data in accordance with the provisions set out within this Privacy Policy, including, among others, the Standard Contractual Clauses approved by the European Commission.

6. Data retention period

Your personal data will be stored for a period of time not exceeding that necessary for the purposes for which it was collected or subsequently processed in accordance with legal obligations. Personal data collected through cookies or other similar technologies will be retained in accordance with the appropriate Cookie Policy available on the Website.

7. Rights of data subjects

As a data subject, you are granted the following rights over the personal data collected and processed by the Data Controller for the purposes indicated in Section 3: (i) the right of access, in particular by requesting, at any time, confirmation of the existence of your personal data in the Company's archives and the provision of such information in a clear and intelligible manner, as well as the right to know the origin, logic and purpose of the processing with express and specific indication of the persons in charge and responsible for the processing and third parties to whom your data may be communicated; (ii) the right to obtain the updating and rectification of data (except evaluative data), the deletion of superfluous data or their anonymization, as well as the blocking of processing and definitive deletion in case of unlawful processing; (iii) if the conditions are met, the limitation of processing and data portability; (iv) the right to object at any time, for reasons connected to your particular situation, to the processing of personal data concerning you for the legitimate interest of the Data Controller. The possibility remains for the Data Controller to continue processing by demonstrating the existence of binding legitimate reasons that prevail over your interests, rights and freedoms, and (v) the right to withdraw the consent, if given, at any time, without any prejudice to the lawfulness of the processing carried out before the revocation. The law also recognizes your right to lodge a complaint with the competent Data Protection Authority, should you find that your rights have

been violated under applicable data protection regulations.

You can exercise the above rights by writing to the DPO at dpo@eni.com.